'A journey to regulatory excellence'



2019-2020 ANNUAL REPORT

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# WELCOME TO CARNA

The College and Association of Registered Nurses of Alberta (CARNA) has a dual mandate as both the regulatory college and professional association for Alberta's 39,000 registered nurses (RNs) and nurse practitioners (NPs) practicing in the province.

We acknowledge CARNA's office building lies within Treaty 6 Territory and further recognize our members live and work within Treaty 6, 7, 8 and 10. CARNA is dedicated to improving Indigenous health and supporting culturally safe and appropriate care to Indigenous patients and families in Alberta.

#### Why we exist: Our Dual Mandate

CARNA exists so that the Alberta public is assured of safe, competent, ethical nursing care and excellence in nursing practice by an effectively regulated, advancing, and progressive profession at a cost that demonstrates responsible stewardship of resources.

#### What we do

Excellence in nursing regulation and practice for the health of all Albertans.

#### **Strategic Goals**

- 1. Safe, competent, ethical nursing care
  - Integrate Right-touch regulation and riskbased decision-making throughout all regulatory processes and programs
  - Evaluate and continuously improve regulatory processes and programs to ensure implementation of best practices to demonstrate value to the public
  - Engage the public, registered nurses, employers and other stakeholders to understand their needs and enhance the transparency in our regulatory processes

#### 2. Engagement, influence and leadership

- Be a trusted voice for the public, government, members and other partners regarding public health policy
- Continue to be a leader in cultural sensitivity, humility and Indigenous health in Alberta
- Positively influence association viability over the long-term in Alberta, in regions and at the national level

3. An engaged team of professionals living our cultural values, driving towards our strategic goals

- Instill cultural values throughout CARNA
- Develop leaders and systems that contribute to achieving strategic goals
- Ensure teams demonstrate CARNA's values and are accountable for results

#### 4. Sustainable operational excellence

- Design, prioritize and implement strategies to address known critical risks
- Leverage data to evaluate effectiveness of current programs and identify areas where new regulatory tools and processes are required

## ALBERTA REGULATORY SNAPSHOT: Registered Nurse & Nurse Practitioner



**38,305** Registered Nurses





**40** Graduate Nurse Practitioners **10** Certified Graduate Nurses



## PRESIDENT'S MESSAGE

2020 was an extraordinary year for the nursing profession and CARNA. Globally, nurses responded to the demands of a worldwide pandemic and provincially, CARNA's Council made landmark decisions that will have lasting and positive impacts on the future of the organization, the nursing profession and public safety.

I was proud to be part of the nursing profession as it responded to the global pandemic and undertook the vital role of delivering critical patient care in difficult and stressful healthcare settings. Nurses worldwide devoted their lives to delivering extraordinary care and in Alberta, I know firsthand, of the tireless efforts of so many.

CARNA had extensive plans to celebrate The Year of the Nurse and Midwife 2020. In January, CARNA launched the year by hosting a Canadian Nurses Association's How to Influence Organizational and Public Policy in Alberta and Beyond Workshop, which was facilitated by Michael Villeneuve, Chief Executive Officer, CNA. In June, we held our first ever virtual conference and have since introduced a monthly speaker series. The pandemic changed our plans but did not stop us from continuing to celebrate and highlight the nursing profession. To maintain our accountability to our partners and stakeholders, CARNA held its first ever online AGM soon after the pandemic was declared. This was the first of many virtual events that we would then hold over the course of the year.

As President of Provincial Council, I was privileged to lead the review of our governance model. I want to thank my fellow council members and the Governance Task Force members for their meaningful contributions to CARNA's governance review and its recommendations. Throughout this lengthy process, CARNA sought consultation, feedback, and thoughtful discussion from its stakeholders.

In August 2020, Council voted to accept all nine of the recommendations proposed in the Governance Review Findings Report and Recommendations including unanimously voting to move to a single regulatory mandate with a commitment to the development and growth of a nursing association in Alberta. Transforming CARNA's governance model to a modern governance structure is a legacy I am honored to be associated with.

This landmark decision enables regulatory excellence focused on public safety through new and diverse channels. I believe the separation of CARNA's dual mandate and changes to our bylaws and governance policy from the Carver model to a reformed, modern governance structure are critical. I am delighted CARNA will help enable the development and growth of a new association and look forward to watching increased capacity for both regulatory and professional excellence.

The Alberta government's Bill 30, the Health Statutes Amendment Act directed health profession college councils and tribunals to increase membership to 50 percent public members and CARNA supported this direction, looking forward to April 1, 2021 when CARNA will welcome new public members.

As I conclude my term as President, I wish CARNA, it's Council, Alberta nurses and staff all the best as we move forward.

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Dennie Hycha, MN, BScN, RN

## CEO AND REGISTRAR'S MESSAGE

It is my pleasure to present CARNA's 2019-2020 Annual Report, acknowledging the impact of the COVID-19 pandemic on Albertans, CARNA registrants and staff.

The nursing profession reacted quickly to offer extraordinary care for patients wherever their expertise was needed. Within the CARNA organization, staff shifted quickly to relocate and equip their home offices to work remotely, coping with the many pressures such changes involved.

CARNA's Council worked vigorously throughout this challenging time to complete a complex governance review and, on August 19, 2020, made a watershed decision to separate CARNA's association and regulatory roles. This landmark decision activated significant work within the organization to ensure all aspects of planning and implementation enabled transparency, accuracy and support.

In all our endeavours, CARNA's regulatory work met the challenges of the pandemic as we continued to register new graduates, conduct annual practice permit renewals, respond to patient and public grievances, adjudicate discipline matters, offer nurse education programs, and ensure public safety was uncompromised.

During the past year, CARNA completed essential organizational infrastructure changes to improve its efficiencies and workflows. Increased project management, website redesign and updating operational policies will enable CARNA to establish better outcomes.

We recognize the role of new legislative amendments and supported Bill 30, the Health Statutes Amendment Act.

I am grateful for the opportunity and committed to implement the Council's new strategic direction, including moving to a single regulatory mandate and helping guide the emergence of a separate nursing association through its preliminary stages.

Joy Peacock, BSN, M.Sc., RN

## PUBLIC REPRESENTATIVE MESSAGE



As a public member of CARNA's Provincial Council, we proudly represent the voice and needs of Albertans. CARNA has developed a robust Provincial Council comprising of both public members and regulated professional members.

The past year has seen significant change, opportunity, and evolution on political, environmental, social, and economic fronts. The impact to Alberta (and broader) has challenged Provincial Council to have frank, open conversations about effective and efficient ways to deliver its critical mandate to protect and serve the public interest.

Recent changes to legislation will result in increased public representation on CARNA's Provincial Council. We strongly support this, recognizing that additional public members bring with them a diversity of thought, expertise and experience that will continue to evolve our representation of the Alberta public. With continued focus on transparency - a challenge positive approach, and evidence-based decision making at our core, Provincial Council is wellpositioned to advance its oversight of CARNA and implement these legislated changes.

Public members serve a critical role in developing and maintaining bylaws, reviewing professional standards and guiding CARNA's operations through financial, risk and operational monitoring. Ultimately, our role helps equip Registered Nurses and Nurse Practitioners to deliver safe, ethical nursing care to the people of our province.

In a year like no other, we would like to recognize the extraordinary efforts of all healthcare workers across the province. Your dedication to your profession has supported Albertans in a time of great need. We thank you for the quality care you have delivered and are proud to have played a role in the oversight of the profession during this time.

Respectfully,

Steven Armstrong JoAnn Cazakoff

## GOVERNANCE

#### **Reforming Provincial Council's** governance model

In June 2019, CARNA's Provincial Council appointed a Governance Task Force to conduct a review of CARNA's governance structure and processes. The review measured current practices against governance best practices.

In June 2020, Provincial Council reviewed the recommendations outlined in the Governance **Review Findings Report and Recommendations.** The recommendations will enhance governance effectiveness.

In August 2020, CARNA's Provincial Council voted unanimously to accept all nine recommendations from the Report, including the first recommendation: CARNA will move to a single mandate with a commitment to the development and growth of the association.

The Governance Review Findings Report and Recommendations is available on our website.

### Strengthening our public focus

CARNA's decision to separates its mandate will strengthen its public focus and serve to enhance patient safety by ensuring nurses practice competently and adhere to our regulatory responsibilities as set out in the Health Professions Act (HPA).

### Supporting a new nursing association

CARNA has committed to the development and growth of the new nursing association by supporting the joint steering committee as it develops the foundational structure of an organization for all nurses in Alberta. Their focus will be to advance and advocate for the profession.

### **Governance Committees**

Governance committees are fully accountable to provincial council and help to fulfill council responsibilities specified in legislation. They are:

- Appointments committee
- Finance and audit committee
- Leadership review committee
- Nominations committee
- Provincial executive committee

### **Regulatory Committees**

Regulatory Committees carry out CARNA's HPA legislated responsibilites. The committees are:

- Appeals committee
- Nursing education program approval committee
- Competence committee
- Complaint review committee
- Hearing tribunal
- Registration committee
- Registration review committee

### **Provincial Council members**

Provincial Council is comprised of government-appointed public members and elected regulated professional members as directed in the HPA.

- President: Dennie Hycha, MN, BScN, RN
- President-elect: Nicole Letourneau, PhD, RN, FCAHS Jeannie Hare, RN
- Amy Deagle, MSCN, BN, RN
- Alycia Lobay, MN, BScN, RN
- Ashley Woytuik, BSC, BSCN, RN
- Ashna Rawji, RN, MN
- Derrick Cleaver, BSCN, MPH, RN

- Janelle Ostby, BScN, RN
- JoAnn Cazakoff, Public Member
- Justin Burkett, BN, RN
- Pritma Dhillon-Chattha, DNP(c), MHA, RN
- Steven Armstrong, Public Member
- Tyler Burley, MN, BSCN, RN

## STRATEGIC HIGHLIGHTS FROM 2020

### 2020: Year of the Nurse and the Midwife

The World Health Organization named 2020 the Year of the Nurse and the Midwife in honour of Florence Nightingale's 200th birthday. In January 2020, CARNA collaborated with the Canadian Nurses Association to host a policy leadership workshop.

When the pandemic was declared, CARNA demonstrated its commitment to public safety and transitioned many of it's in-person activities to virtual events. In June 2020, we held our first ever virtual conference on leadership with over 400 attendees.

### Move to a Single Mandate

CARNA's Provincial Council voted unanimously to become a single mandate regulator focused on serving the expectations of Albertans to receive safe, ethical care, with a commitment in the development and growth of an association during a transition period.

### Responding to COVID-19

CARNA took immediate action to respond to the demands the COVID-19 pandemic placed on the health system; including:

- Working with employers to issue emergency pandemic practice permits
- Maintaining registration and professional practice services, without interruption, to our members
- Evolving the complaint, investigation, and Hearing Tribunal processes to be virtual with minimal impact to all individuals involved
- Working with nursing education programs to address barriers faced by students because of the pandemic
- Working with many stakeholders to support the health system as it responded to pandemic

### **Continuous Improvement**

As part of our commitment to continuous improvement, CARNA evaluated and implemented the following:

#### Complaints processes and outcomes

In June 2019, CARNA engaged Harry Cayton to ensure its actions and outcomes meet current international regulatory best practices and standards. Throughout the practice year, CARNA committed to improving its processes through transparency and accountability in an ever-changing healthcare landscape.

The review contained 14 recommendations for action and improvement, focused on increased transparency, website enhancements and internal process improvements. The review and action plan are available on our website.

#### Risk-based decision making

The effective management of risk is a critical success factor in achieving organizational objectives and goals. CARNA has implemented an Enterprise Risk Management (ERM) policy and framework that delivers a systematic approach for the management and reporting of key organizational risks, reducing the effect of uncertainty on achieving strategic objectives.

### **Changes to Legislation**

#### Bill 11: Fair Registration Practices Act

Introduced March 1, 2020, Bill 11 Fair Registration Practices Act directs regulated professions to have registration practices that are transparent, objective, impartial and fair. CARNA:

- Underwent fulsome review of registration processes to ensure information is transparent and accessible to registrants, public and stakeholders
- staff received enhanced training for assessing registration requirements and decision writing
- worked with the Alberta Registered Nursing Assessment Program (ARNAP) to introduce an additional competency assessment to support interim registration decisions being made within six months of a fully completed application.

#### Bill 30: Health Statutes Amendment Act (2020)

Bill 30 directs that regulatory Colleges increase the number of public representatives on college councils, panels of council, hearing tribunals and complaint review committees from 25% to 50%.

The number of public members will equal professional regulated members. This legislation aligns to the Governance Review Findings Report and Recommendations delivered to Provincial Council by the Governance Task Force.

"CARNA believes the voice of patients and their families is critical when setting healthcare policy and supports any government direction that legitimizes this voice."

- Dennie Hycha, CARNA President

#### Bill 21: An Act to Protect Patients

Bill 21 An Act to Protect Patients addresses sexual abuse and sexual misconduct by regulated health professionals and introduces a number of new requirements for regulatory colleges and its registrants. In response, CARNA:

- collaborated with the Alberta Federation of Regulated Health Professions (AFRHP) to create the Protecting Patients from Sexual Abuse and Misconduct course
- all new and current registrants are required to complete this course prior to renewal for the 2022 practice permit year.

#### Bill 46: Health Statutes Amendment Act (2020)

Updates to Bill 46 health legislation aims to improve governance and accountability to ensure the healthcare system and health professionals meet the health needs of Albertans.

CARNA supports updates to the HPA that healthcare regulators operate with a single mandate focused on public protection.

"We've already started the work towards a single regulatory college. We believe the public expects this."

- Joy Peacock, CEO and Registrar

### Learning through Indigenous perspectives

We were proud to launch CARNA's Indigenous health course: *Stronger Together: Learning through Indigenous Perspectives*. Funding was provided in part by the Alberta Human Rights Commission Education and Multiculturalism Fund. We continue to review CARNA's policies using a broad lens to address gaps in the use of language, tone, and diversity within the care setting.

## DELIVERING OUR REGULATORY MANDATE

## We set the requirements for becoming a Registered Nurse or Nurse Practitioner in Alberta and ensure registrants meet them.

## Nursing education program approval committee (NEPAC)

NEPAC approves registered nurse and nurse practitioner education programs that lead to initial entry to practice. Due to the constraints of COVID-19, NEPAC extended re-approvals of programs for one year to support challenges faced by post-secondary institutions.

#### New initiative: Phasic program re-approval

Nursing education standards and criteria developed by NEPAC contain the requirements for program approval. A new phased-in program re-approval process will be developed in the upcoming year. The re-approval process will allow nursing programs to introduce new standards on a standard-by-standard basis. Thus, reducing the length of transition timelines to introduce new standards, criteria, and entry-level competencies into programs.

## Practice Permits reviewed by committee of council

If an applicant's registration application is denied, the applicant may request their application be reviewed for further consideration by a committee of council.

- Applicants who requested review by Council: 4
- Applicants who withdrew their request: 3
- Applicants reviewed by Council : 1 Council denied this applicant, the original decision to deny application was upheld.

#### Registration

CARNA regulates Registered Nurses and Nurse Practitioners who meet all necessary requirements to practice in Alberta.

#### Courtesy and emergency practice permits

Courtesy and emergency permits are granted to RNs and NPs for the following purposes:

- Emergencies or disasters
- Time-limited or short term:
- 1. Volunteer activity
- 2. Research activity, when the primary research activity is located in another province or territory, and the research requires direct access to clients or ethical implications for human participants
- Educational clinical practicum (e.g., in an NP program; or a clinical care or emergency nursing certificate program)
- 4. Contracted teaching staff (theory or practice) in a nursing education program in Alberta
- 5. Job action disrupting of health care services
- 6. Training/certification activity not related to a formal educational clinical practicum

To address the immediate need of COVID-19, emergency practice permits were issued at the request of employers to new and retired nurses.

Total registrants practising in Alberta	39,198
Registered Nurse	38,305
Nurse Practitioner	675
Graduate Nurse	168
Graduate Nurse Practitioner	40
Certified Graduate Nurse	10
New Practice Permits	2,095
Registered Nurse	1,702
Nurse Practitioner	50
Applications in progress or denied	343

Practice permits not renewed	624
Registered Nurse	613
Nurse Practitioner	10
Certified Graduate Nurse	1

Practice permits denied	7
Registered Nurse	7
Nurse Practitioner	0
Certified Graduate Nurse	0

Non-practising registrants	1,786
Associate	1,241
Retired	545

Practice permits with restrictions (conditions)	659
Registered Nurse	631
Nurse Practitioner	28
Certified Graduate Nurse	0

## DELIVERING OUR REGULATORY MANDATE

## We ensure nurses' awareness of their accountabilities to deliver safe, competent, ethical nursing care

#### **Professional Practice support**

In 2020, CARNA developed and revised several documents to support registrants in their practice. These documents have been formally approved by Provincial Council:

#### New

- Ensuring Patient Safety: Practice Advice (2020) Approved June 2020
- Registered Nurse Prescribing Schedule 1 Drugs and Ordering Diagnostic Tests: Guidelines (2020) Approved January 2020

#### Revised

- Cervical Cancer Screening: Practice Advice (2018) was updated with editorial changes to align with changes to the AHS module referenced within. Approved September 2020
- *Medication Guidelines (2015)* was reviewed and revised into a standards document with the new title *Medication Management Standards (2020)*. Approved March 2020
- Patient Safety: Position Statement (CNA, 2019) (CARNA endorsed document) was reviewed due to revisions by CNA in 2019. Provincial Council approved the withdrawal of this document. Approved June 2020

#### Revised

- Primary Health Care (2008) was reviewed and re-titled to Primary Health Care: Position Statement (2020) Approved January 2020
- Privacy and Management of Health Information: Standards for CARNA's Regulated Members (2013) was reviewed and re-titled to Privacy and Management of Health Information Standards (2020) Approved March 2020
- Privacy and Security Policies: A Guide for Custodians (2013) was reviewed and retitled to Professional Boundaries: Guidelines for the Nurse-Client Relationship (2020) Approved March 2020
- Professional Boundaries for Registered Nurses: Guidelines for the Nurse-Client Relationship (2011) was reviewed and re-titled to Professional Boundaries: Guidelines for the Nurse-Client Relationship (2020) Approved January 2020
- Pronouncement of Death: Guidelines for Regulated Members (2020) was revised to align with changes to the Vital Statistics Act. Approved September 2020

#### Student and Novice Nurse Program

The Student and Novice Nurse Program was launched in June 2020, to assist potential applicants to better understand their role in delivering safe and ethical care in Alberta.

## We ensure nurses engage in continuous professional improvement throughout their careers

#### **Continuing Competence Program**

Nurses registered with CARNA must meet Continuing Competence Program (CCP) requirements to maintain a valid practice permit. The CCP supports nurses in maintaining their competence, identifying potential learning needs, and addressing opportunities for growth in their practice.

The Competence Committee revised and updated its policies to ensure they aligned with the Committee's authorities as outlined in the HPA and to provide additional clarity regarding CCP requirements.

In January 2020, CARNA implemented upgrades to its online CCP platform to better facilitate the process of nurses reporting their annual learning plans.

#### **Continuing Competence Audit & Compliance**

Each year, registrants are randomly selected to complete the Check-In Questionnaire as part of Continuing Competence Program Requirements.

#### # of Registrants selected: 356

- # of registrants whose questionnaire results met program requirements: 262
- # of registrants who were recommended to complete CARNA's Jurisprudence (2020) course based on their questionnaire result: 89
- # of registrants whose questionnaire results did not meet program requirements. They were required to complete CARNA's Jurisprudence (2020) course and have their plan reviewed.

#### Total number of Continuing Competence Program (CCP) conditions imposed:

230

#### Professional development learning modules

CARNA provides an online registrant platform that offers nursing education to advance their professional development and competencies.

#### Modules released to registrants:

- 1. Infection Prevention and Control 2020
- 2. Information & Communication Technologies in Nursing Practice
- 3. Jurisprudence 2020
- 4. Medication Management
- 5. Protecting Patients from Sexual Abuse and Misconduct
- 6. Stronger Together: Learning through Indigenous Perspectives

#### Modules publicly available on the website:

- 1. Infection Prevention and Control in Context of COVID-19
- 2. Understanding the Regulatory Framework
- 3. Ethical Decision Making: A Framework

#### Practice consultations

CARNA provides practice consultation to RNs, NPs, health care professionals and the public who seek assistance about issues that affect the delivery of safe, competent and ethical nursing care.

**1,782** consultations were completed in the following categories:

Standards /Regulation /Legislation	514
Legal /Ethical	434
Scope of Practice	370
General Enquiry	361
Safety	90
Relationships	13

## DELIVERING OUR REGULATORY MANDATE

## We respond to concerns about nurses' conduct, competence, and health

#### **Professional Conduct**

CARNA is committed to protecting the public through managing, investigating, and resolving complaints about RNs and NPs. The complaint and professional discipline process is outlined in Part 4 of the HPA.



#### **Nature of Complaints**

In the 2019-2020 year, 60% of complaints were related to a lack of knowledge or skill by a regulated member.

- Complaints received alleging sexual abuse or sexual misconduct towards patients: o
- Findings of sexual abuse or sexual misconduct toward patients: 1



#### Source of Complaints

Fact: 85% of employer complaints were due to mandatory reporting



#### **Disposition of Complaints**

#### Initial action on complaints

The HPA directs that initial complaints received are acted upon by the Complaints Director (CD). Appropriate steps are taken to resolve a complaint and may or may not require an investigation. Most complaints received by CARNA are investigated.

#### Graph information:

- Complaint's director (CD)
- Expedited/alternative resolution (EAR)
- New complaints received in the days/weeks immediately preceding the end of the reporting period are noted as: CD yet to determine
- Matters presented to the complaints director in the days/weeks immediately preceding the end of the reporting period are noted as: CD s.66(3) decision pending



## FINANCIAL STEWARDSHIP

# College and Association of Registered Nurses of Alberta

Financial Statements **September 30, 2020** 



## Independent auditor's report

To the Members of College and Association of Registered Nurses of Alberta

#### Our opinion

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of College and Association of Registered Nurses of Alberta (the Entity) as at September 30, 2020 and the results of its operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

#### What we have audited

The Entity's financial statements comprise:

- the statement of financial position as at September 30, 2020;
- the statement of operations for the year then ended;
- the statement of changes in net assets for the year then ended;
- the statement of cash flows for the year then ended; and
- the notes to the financial statements, which include a summary of significant accounting policies.

#### Basis for opinion

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Independence

We are independent of the Entity in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada. We have fulfilled our other ethical responsibilities in accordance with these requirements.

## Responsibilities of management and those charged with governance for the financial statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with Canadian accounting standards for not-for-profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

PricewaterhouseCoopers LLP Stantec Tower, 10220 103 Avenue NW, Suite 2200, Edmonton, Alberta, Canada T5J 0K4 T: +1 780 441 6700, F: +1 780 441 6776

"PwC" refers to PricewaterhouseCoopers LLP, an Ontario limited liability partnership.



In preparing the financial statements, management is responsible for assessing the Entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Entity or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Entity's financial reporting process.

#### Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.



We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Pricewaterhouse Coopers LLP

**Chartered Professional Accountants** 

Edmonton, Alberta December 11, 2020

Statement of Financial Position As at September 30, 2020

	2020 \$	2019 \$
Assets		
<b>Current assets</b> Cash and cash equivalents (note 3) Accounts receivable Prepaid expenses (note 4) Assets held for sale (note 6)	31,876,912 51,434 1,221,582 1,099,453	31,031,896 62,327 1,408,153
	34,249,381	32,502,376
Investments (note 5)	7,502,146	7,029,531
Capital assets (note 6)	10,945,338	12,033,274
Employee future benefits (note 7)	9,767,000	3,768,200
	62,463,865	55,333,381
Liabilities		
Current liabilities Accounts payable and accrued liabilities Accrued vacation and payroll related payables Deferred registration fee revenue Deferred grants Debt obligations (note 10) Long-term liabilities Debt obligations (note 10) Deferred contributions relating to capital assets (note 8)	1,222,061 774,320 23,002,532 7,454 3,025,315 28,031,682 4,956,359 3,596,638 36,584,679	1,025,398 670,066 23,369,912 22,086 2,341,099 27,428,561 5,577,949 3,641,107 36,647,617
Net Assets		
Invested in capital assets	2,695,538	2,985,802
Internally restricted fund (note 9)	1,000,000	-
Unrestricted fund	22,183,648	15,699,962
	25,879,186	18,685,764
Approved by the Council	62,463,865	55,333,381
Member	fll	Member

#### Statement of Operations For the year ended September 30, 2020

	2020 \$	<b>2019</b> \$ (restated – note 12)
Registration fees CNA affiliate fee CNPS fees Investment income (note 5) Other fees Amortization of deferred capital contributions (note 8) Sundry Grants Award gala dinner and conference	23,804,985 (2,378,239) (1,617,051) 733,403 647,041 605,064 561,253 14,632	22,935,155 (2,262,808) (1,825,160) 935,937 780,456 477,247 272,465 19,414 78,612
	22,371,088	21,411,318
<b>Expenses</b> (schedule) Corporate services Registration and conduct Professional practice support Human resources and communications Executive office Amortization Governance Contribution to ARNET (note 9) Loss on disposition of capital assets	7,075,654 6,721,540 2,980,870 1,225,755 1,161,631 832,702 443,459 370,155 	7,212,933 6,405,067 2,871,901 1,827,855 1,106,509 656,798 434,304 737,969 2,029 21,255,365
Excess of revenue over expenses for the year	1,559,322	155,953

Statement of Changes in Net Assets

For the year ended September 30, 2020

				2020	2019
	Invested in capital assets \$	Internally restricted fund \$	Unrestricted \$	Total \$	Total \$
Net assets – Beginning of year	2,985,802	-	15,699,962	18,685,764	17,251,211
Excess of revenue over expenses for the year Investment in capital assets – net Internal restriction (note 9) Remeasurements and other items of employee future benefits	(290,264) - -	- 1,000,000 -	1,559,322 290,264 (1,000,000) 5,634,100	1,559,322 - - 5,634,100	155,953 - - 1,278,600
Net assets – End of year	2,695,538	1,000,000	22,183,648	25,879,186	18,685,764

Statement of Cash Flows For the year ended September 30, 2020

	2020 \$	<b>2019</b> \$ (restated – note 12)
Cash provided by (used in)		
<b>Operating activities</b> Registration fees Investment income Other income Cash paid to suppliers and employees Interest paid on debt obligations	23,490,475 489,904 1,166,317 (23,530,138) (296,751)	24,205,720 590,877 840,324 (24,419,600) (311,540)
	1,319,807	905,781
<b>Investing activities</b> Proceeds on sale of investments Purchase of investments Purchase of capital assets	1,951,902 (2,205,695) (844,219) (1,098,012)	3,914,616 (4,189,963) (1,470,549) (1,745,896)
<b>Financing activities</b> Proceeds from debt obligations Externally restricted contributions for purchase of capital assets (note 8) Repayments of debt obligations	2,857,441 560,595 (2,794,815) 623,221	1,370,546 584,975 (196,115) 1,759,406
Increase in cash and cash equivalents during the year	845,016	919,291
Cash and cash equivalents – Beginning of year	31,031,896	30,112,605
Cash and cash equivalents – End of year (note 3)	31,876,912	31,031,896

#### 1 Purpose of organization

College and Association of Registered Nurses of Alberta (CARNA) is responsible for protecting the public through safe, competent and ethical nursing practices. On August 19, 2020, CARNA Provincial Council voted unanimously to move to a single mandate regulatory organization with a commitment to develop and grow a new association. CARNA, incorporated under the Health Professions Act (RSA 2000), is a not-for-profit organization within the meaning of the Income Tax Act (Canada) and is exempt from income taxes.

#### 2 Summary of significant accounting policies

These financial statements have been prepared in accordance with Canadian accounting standards for not-forprofit organizations (ASNPO). Significant accounting policies observed in the preparation of the financial statements are summarized below.

#### **Measurement uncertainty**

The precise determination of certain assets and liabilities is dependent on future events, and the preparation of financial statements for a year necessarily involves identification of assets and liabilities that are subject to estimates and approximations. Actual results could differ from those estimates. Significant estimates include providing for amortization of capital assets and employee future benefits.

#### Investments

CARNA's investments consist of fixed income and equity based instruments held primarily for trading purposes. The investment portfolios, managed by a third party investment manager, are subject to an investment policy set by management and reviewed by the Finance and Audit Committee. CARNA's primary investment objective is to maximize returns within a low to medium level of risk, with medium liquidity.

Investments are recorded at fair value on the latest closing bid price. This accounting treatment results in unrealized changes in the market value of the investment portfolio being reported as a component of fair value changes reported on the statement of operations. The current year includes an unrealized gain of \$203,514 (2019 – \$306,591) resulting from net unrealized portfolio gains and losses that have occurred during the year.

The purchase and sale of investments are recognized on the settlement date.

#### Cash and cash equivalents

Cash and cash equivalents comprise interest bearing deposits held with Canadian chartered banks and cash funds with maturities of three months or less from the date of inception.

#### **Capital assets**

Capital assets are recorded at cost less accumulated amortization and any provision for impairment. The cost of capital assets made up of significant separable component parts is allocated to the component parts when practicable and when estimates can be made of the useful lives of the separate components.

Capital assets are tested for impairment when conditions indicate that a capital asset no longer contributes to CARNA's ability to provide goods and services, or that the value of future economic benefits or service potential associated with the capital asset is less than its net carrying amount. When conditions indicate that a capital asset is impaired, the net carrying amount of the capital asset is written down to the asset's fair value or replacement cost. The writedowns of capital assets are recognized as expenses in the statement of operations. Writedowns are not subsequently reversed.

Amortization is provided on a straight-line basis at the following annual rates:

Buildings	3 1/3%
Building Improvement	10% – 20%
Furniture and equipment	10% – 33 1/3%

Capital assets acquired during the year are not amortized until they are placed into use. The cost and accumulated amortization for fully amortized capital assets are removed from the movement schedule (note 6), though the assets remain in use.

#### **Employee future benefits**

CARNA has a defined benefit pension plan (the plan) for all permanent employees.

CARNA recognizes its defined benefit obligation as the employees render services giving them the right to earn the pension benefit. The defined benefit obligation at the statement of financial position date is determined using the most recent actuarial valuation report prepared for funding purposes. The measurement date of the plan assets and the defined benefit obligation is CARNA's statement of financial position date.

In its year-end statement of financial position, CARNA recognizes the defined benefit obligation, less the fair value of the plan assets, adjusted for any valuation allowance in the case of a net defined benefit asset. The plan cost for the year is recognized in the statement of operations.

Remeasurements and other items comprise the aggregate of the following: the difference between the actual return on plan assets and the return calculated using the discount rate; actuarial gains and losses; the effect of any valuation in the case of a net defined benefit asset; past service costs; and gains and losses arising from settlements and curtailments. The remeasurement costs are reflected in the statement of changes in net assets.

#### Deferred registration fee revenue

Deferred registration fees arise from timing differences between the collection of registration fees and the practice year. The registration revenues are collected in advance for the period from October through September.

#### **Deferred contributions**

Externally restricted contributions relating to capital assets are deferred and recognized as revenue on the same basis as the amortization expense related to the acquired capital assets. The cash is held as restricted cash until it is spent.

Externally restricted grants are deferred and recognized as revenue when the related expenses are incurred.

#### **Revenue recognition**

Revenue is recognized when received, receivable, or in the year to which it relates, if amounts can be reasonably estimated and collection is reasonably assured.

Where CARNA's role in the transaction is that of principal, revenue is recognized on a gross basis. This requires revenue to comprise the gross value of the transactions with any related expenditures charged to expenses.

Where CARNA's role in a transaction is that of an agent, revenue is recognized on a net basis with revenue representing the margin earned.

Registration fees

Fees are set by the Governing Council of CARNA. The revenue generated on an annual basis is deferred and recognized proportionally over the fiscal year.

Canadian Nurses Protective Society (CNPS) and Canadian Nurses Association (CNA) fees are collected by CARNA through the annual registration fee process. Remittance of these fees to CNPS and CNA is based on the number of registered nurses and registered nurse practitioners (including those with temporary permits) multiplied by the applicable CNPS and CNA fee category rates. The membership numbers utilized by CARNA to determine the fees and report to CNPS and CNA directly reconcile to CARNA's underlying detailed membership records.

• Other fees

Other fees comprise the following:

- Application and verification fees: These fees are determined by the Chief Executive Officer of CARNA as delegated by the Governing Council. The revenue generated is recognized in the fiscal year to which it relates.
- b) Temporary, courtesy and limited permits: These fees are set by the Governing Council of CARNA. The revenue generated is recognized in the fiscal year to which it relates.

• Investment income

Investment income includes dividends, interest income and realized and unrealized investment gains and losses. CARNA's investment income is not subject to any restrictions either internally or externally.

• Award gala dinner and conference

The fees charged are recognized as revenue in the year in which the award gala dinner and conference is presented.

Grants

Grants are recorded when there is a reasonable assurance CARNA has complied with and will continue to comply with all the necessary conditions to obtain the grants.

Sundry

Sundry revenue is recognized in the year in which the revenue is earned, specifically when the following conditions are met:

- services are provided or products are delivered to members;
- there is clear evidence that an arrangement exists;
- amounts are fixed or can be determined; and
- the ability to collect is reasonably assured.

#### Change in accounting policy

Effective October 1, 2019, CARNA adopted the following new standard of Part III of the Chartered Professinal Accountants of Canada (CPA Canada) Handbook, Section 4433, Tangible Capital Assets Held by Not-for-Profit Organizations. The new accounting standard includes guidance on componentization of tangible capital assets, in which the cost of a tangible capital asset made up of significant separable component parts is allocated to the component parts when practicable and when estimates can be made of the lives of the separate components. Each component is then amortized based on the greater of cost less salvage or residual value over the useful life of the asset. The standard also requires consideration of partial impairments on tangible capital assets, not only full impairments. The standard was applied prospectively. The adoption of the new standard did not have a significant impact on CARNA's financial statements.

Notes to Financial Statements **September 30, 2020** 

#### 3 Cash and cash equivalents

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	2020 \$	2019 \$
Cash Canadian Money Market Funds Series O through Phillips, Hager & North Investment Management. The funds' one-year gross rate	7,635,156	2,459,047
of return was 1.33% from October 1, 2019 to September 30, 2020	24,241,756	28,572,849
	31,876,912	31,031,896
Prepaid expenses		
	2020 \$	2019 \$
CNA affiliation fees CNPS fees Other	611,848 348,752 260,982	583,987 493,084 331,082
	1,221,582	1,408,153
Investments		
	2020 \$	2019 \$
Fixed income measured at fair value with maturities ranging between 2021 and 2045 with a weighted average time to maturity of 9.28 years and weighted average yield to maturity of 1.59% per		
annum Common equities measured at fair value	4,913,020 2,589,126	4,951,817 2,077,714
	7,502,146	7,029,531
	.,,	.,0_0,001

Investments include United States dollar denominated investments and equivalents of \$1,322,413 (2019 – \$1,005,351). These assets have been translated and presented in Canadian dollars at the year-end exchange rate.

Investment income from investments and cash and cash equivalents comprises the following:

	2020 \$	2019 \$
Interest Unrealized gain on investments Dividends Realized gain on investments	461,028 203,514 61,052 7,809	535,866 306,591 84,040 9,440
	733,403	935,937

Notes to Financial Statements **September 30, 2020** 

#### 6 Capital assets

			2020	2019
	Cost \$	Accumulated amortization \$	Net \$	Net \$
Loc. 1: 11620 – 168 St.				
Land	-	-	-	230,000
Building	-	-	-	973,250
Furniture and equipment	-	-	-	88,541
Loc. 2: 11120 – 178 St.				
Land	3,873,887	-	3,873,887	3,873,887
Building	6,254,094	378,425	5,875,669	6,057,072
Furniture and equipment	2,067,038	871,256	1,195,782	810,524
	12,195,019	1,249,681	10,945,338	12,033,274

During the year ended September 30, 2018, CARNA Provincial Council approved a motion for management to start the sale process for the 11620 – 168 St. location. Through the use of a commercial real estate firm, Location 1 was placed on the market for sale in May of 2018. As at September 30, 2020, Location 1 was reclassified as held for sale on the statement of financial position. Subsequent to year-end, CARNA signed the vendor's acceptance regarding an offer to purchase capital assets at Location 1 (note 13).

During the year ended September 30, 2020, CARNA removed fully amortized assets for Location 1 and Location 2 that were no longer in use for the total of \$145,078 and \$73,802, respectively.

#### 7 Employee future benefits

CARNA has a defined benefit pension plan for all permanent employees. The benefits are based on years of service and the employees' final average earnings.

CARNA accrues its obligations under the employee defined benefit plan as the employees render the services necessary to earn the pension.

CARNA measures its accrued employee future benefit obligation and the fair value of plan assets using the valuation for funding as at June 30 each year. The most recent actuarial valuation of the pension plan for funding purposes was as at June 30, 2019 and the next required valuation will be as at June 30, 2022.

	2020 \$	2019 \$
Fair value of plan assets Accrued benefit obligation	49,975,800 (40,208,800)	46,612,500 (42,844,300)
Plan surplus	9,767,000	3,768,200

The net accrued benefit asset is included in CARNA's statement of financial position.

Notes to Financial Statements September 30, 2020

The significant actuarial assumptions adopted in measuring CARNA's employee future benefit determination are as follows:

	2020 %	2019 %
Discount rate	4.30	4.00
Salary increases	3.25	3.25
Inflation	2.00	2.15

Total cash payments for employee future benefits for 2020, consisting of cash contributed by CARNA to the registered pension plan, were \$2,188,500 (2019 – \$2,107,000).

#### 8 Deferred contributions relating to capital assets

Deferred contributions relating to capital assets represent externally restricted contributions collected from the members of CARNA for the purpose of capital acquisitions as approved by the Governing Council. As at September 30, 2020, \$2,237,867 (2019 – \$2,521,491) of the funds had not been expended. The change in the deferred capital contribution balance is as follows:

	2020 \$	2019 \$
Balance – Beginning of year Contributions received Amounts amortized to revenue	3,641,107 560,595 (605,064)	3,533,379 584,975 (477,247)
Balance – End of year	3,596,638	3,641,107

#### 9 Restriction on net assets

		2020	2019
	Seed funding \$	Total \$	Total \$
Balance – Beginning of year Removal of internal restriction Internal restriction	 1,000,000	- - 1,000,000	387,332 (387,332) -
Balance – End of year	1,000,000	1,000,000	-

September 30, 2020

During the year, CARNA Provincial Council approved to move to a single mandate regulatory organization with a commitment to develop and grow a new association. In support of this mandate, CARNA Provincial Council approved the internal restriction of \$1,000,000 to be used towards the establishment of a new association external to CARNA.

In the prior year, CARNA Provincial Council approved the removal of the internal restriction related to net assets for nursing research. Subsequent to this approval, these funds were provided to Alberta Registered Nurses Educational Trust and, as such, have been included as an expense in the statement of operations.

#### 10 Debt obligations

	2020 \$	2019 \$
Debt obligation under fixed rate loan – facility 1 Debt obligation under fixed rate loan – facility 2 Debt obligation under non-revolving term loan	2,725,225 2,852,729	2,847,250 2,929,239 2,142,559
Debt obligation under non-revolving term facility – facility 3	2,403,720	
Less: Current portion	7,981,674 3,025,315	7,919,048 2,341,099
	4,956,359	5,577,949

The debt obligations are secured by a general security agreement constituting a first ranking security interest in all personal property of CARNA; a collateral mortgage in the amount borrowed including an assignment of rents, constituting a first fixed charge on the lands and improvements located at 11120 – 178 St., Edmonton, Alberta (the 178 Street Property); and a certificate of insurance evidencing fire and other perils coverage on the 178 Street Property, showing the Bank as first mortgage.

As at September 30, 2020, CARNA was in compliance with all of the covenants required under these debt obligations.

#### Debt obligation under a fixed rate loan – facility 1

In the prior year, CARNA entered into an amended loan agreement with RBC transitioning the former variable rate loan into a fixed rate loan effective January 3, 2019. Under the amended agreement, the loan has a twoyear term at 4.25% per annum. The loan is repayable in monthly principal payments of \$10,169. The loan is being amortized over the remaining 23 years with the loan fully repayable on January 3, 2021.

The principal repayment required under the fixed rate loan – facility 1 under the current obligation terms is as follows:

**\$** 2,725,225

2021

#### Debt obligation under a fixed rate loan - facility 2

In 2018, CARNA entered into a fixed rate loan from RBC for a five-year term at 4.10% per annum, repayable in monthly blended payments of \$16,292. The loan was being amortized over 25 years with its first renewal date on January 3, 2023.

Principal repayments required under the fixed rate loan – facility 2 under the current obligation terms are as follows:

	\$
2021 2022 2023	80,043 83,387 2,689,299
	2,852,729

#### Debt obligation under a non-revolving term facility – facility 3

In 2019, CARNA had a non-revolving term loan facility with RBC. As at September 30, 2019, CARNA had drawn \$2,142,559 at the bank's prime rate of 3.95% of an interest-only term loan with a limit of \$2,500,000.

As at April 29, 2020, the outstanding loan balance of \$2,500,000 was consolidated into a non-revolving term facility for a two-year term at 3.2% per annum, repayable in monthly blended payments of \$24,480 with a due date of May 29, 2022.

Principal repayments required under the non-revolving term facility – facility 3 under the current obligation terms are as follows:

	\$
2021 2022	220,047 2,183,673
	2,403,720

Interest expense related to the debt obligations was \$296,751 (2019 – \$311,540) and was recorded in corporate services expense on the statement of operations.

#### **11** Financial instruments

CARNA's financial instruments include cash and cash equivalents, accounts receivable, investments, accounts payable and accrued liabilities and debt obligations. Cash and cash equivalents and accounts receivable are classified as loans and receivables and are accounted for at amortized cost using the effective interest rate method. Loans and receivables are initially recorded at fair value. Accounts payable and accrued liabilities and debt obligations are accounted for at amortized cost using the effective interest rate method. Loans and receivables are initially recorded at fair value. Accounts payable and accrued liabilities and debt obligations are classified as other liabilities and are accounted for at amortized cost using the effective interest rate method. Financial liabilities are initially recorded at fair value.

The fair value of financial instruments approximates their carrying amounts due to the short-term maturity of these instruments.

CARNA is exposed to various risks through its financial instruments. The following analysis provides a measure of the risks as at September 30, 2020.

#### Credit risk

Credit risk refers to the risk a counterparty may default on its contractual obligations resulting in a financial loss. CARNA's investment in bonds and interest accrued thereon is primarily with federal and provincial governments with a portion allocated to investment grade corporate bonds concentrated in Canada. Accounts receivable are of a short-term nature and no individual account receivable is significant to CARNA's financial position.

A portion of the assets held in the pension plan is exposed to credit risk, similar to the risks on CARNA's bond portfolio. In the event of loss in the pension plan, CARNA would be obligated to fund any deficiency that may arise. The investment fund invests in a mix of government and investment grade corporate bonds.

Cash and cash equivalents and term deposits are maintained with a Schedule I financial institution. There has been no change to credit risk from the prior year.

#### Market and other price risk

CARNA's equity interests are primarily focused on the Canadian public market and are subject to fluctuations due to changes in market prices of individual securities, general market and industry trends, changes in interest rates, creditworthiness and foreign exchange rates. CARNA is also exposed to interest rate risk through its holdings of bonds and variable rate debt obligations. Market and other price risk is directly influenced by the volatility and liquidity in the markets in which the related underlying assets are traded. All investments are of large market entities regularly traded on the exchanges.

A portion of the assets held in the pension plan is exposed to market and other price risk, similar to the risks on CARNA's investment portfolio. In the event of loss in the pension plan, CARNA would be obligated to fund any deficiency that may arise. The investment fund invests in a mix of large market entities or funds regularly traded on the exchanges.

In March 2020, the outbreak of COVID-19 caused by a novel strain of coronavirus was recognized as a pandemic by the World Health Organization. COVID-19 has introduced uncertainty and volatility in global markets and economies. The length and extent of the impact of the virus on the fair value of the investments will depend on future developments, which cannot be predicted at this time.

#### Liquidity risk

Liquidity risk is the risk an entity will encounter difficulty in meeting its obligations associated with financial liabilities. Management monitors cash flow to ensure it is able to pay debt obligations and liabilities as they come due. Refer to note 10 for further details on aggregate minimum payments. The investments may create liquidity risk if CARNA is required to sell at a time when the market for the investments is unfavourable.

These risks have been updated to reflect the impact of debt obligations drawn during the year.

#### **Currency risk**

Currency risk is the risk to CARNA's earnings that arises from fluctuations in foreign exchange rates and the degree of volatility of those exchange rates. CARNA does not use derivative instruments to reduce its exposure associated with foreign currency risk.

#### 12 Comparative figures

Certain comparative amounts have been reclassified to conform to the current year presentation, including the following:

- externally restricted contributions collected from the members of CARNA for the purpose of capital
  acquisitions have been reclassified from operating activities to financing activities on the statement of cash
  flows; and
- expenditures on the statement of operations.

#### 13 Subsequent event

On October 13, 2020, CARNA signed the vendor's acceptance regarding an offer to purchase all of the assets at Location 1 including land, building and furniture and equipment for a total purchase price of \$4,650,000. CARNA received in trust an initial deposit of \$50,000 on October 16, 2020 and a second deposit of \$200,000 on November 16, 2020. On November 13, 2020, the purchaser notified CARNA in writing that the purchaser's due diligence conditions precedent have been removed. Closing is scheduled to occur in December 2020.

### Schedule of Expenses For the year ended September 30, 2020

	2020 \$	<b>2019</b> \$ (restated – note 12)
Corporate services		11010 12)
Operations Staff costs Administration Facilities and equipment costs Applications and data management	2,161,932 1,831,568 1,398,951	2,492,381 1,648,337 1,500,004
Computer consulting, software and licensing	433,705	650,953
Business process improvement Staff costs	776,393	473,930
Information management Staff costs Library and records Record retention and destruction	366,743 86,017 20,345	343,242 83,294 20,792
	7,075,654	7,212,933
Registration and conduct Registration services Staff costs	2,380,726	2,187,945
Legal fees and support Registration resources and operations	82,948	243,634
Regulatory committees Legal fees and support Annual registration renewal process NP exam and NP SEC assessment Professional conduct and complaints	69,584 82,626 55,156	143,765 28,855 63,313 11,421
Staff and contracted investigation costs Regulatory committees Legal fees and support	3,247,617 107,166 695,717	3,016,915 208,680 500,539
	6,721,540	6,405,067
Professional practice support		
Regulatory and competence Staff costs Regulatory committee Professional development and knowledge	1,965,471 51,919	1,820,833 61,321
Staff costs Resources and support Practice support	578,815 6,666	506,323 2,034
Staff costs Legal fees and support	326,988 749	451,118 2,678
Continuing competence program External relations	45,609 4,653	- 27,594
	2,980,870	2,871,901

## Schedule of Expenses...continued

For the year ended September 30, 2020

	2020 \$	<b>2019</b> \$ (restated – note 12)
Human resources and communications		
Staff costs Legal fees and support Communications	487,449 10,134	722,166 160,964
Staff costs External communications Member events	404,072 314,033 10,067	453,493 412,153 79,079
	1,225,755	1,827,855
Executive office		
Staff costs External relations	978,708 56,134	995,363 55,022
Public and government relations	112,157	36,710
Grant related costs	14,632	19,414
	1,161,631	1,106,509
Governance		
Provincial council and committee costs Annual general meeting	431,084 12,375	371,330 51,939
Elections	-	11,035
	443,459	434,304



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